

# Benefits Questions?



## Your Benefit Advocate can help with:

- General benefit questions
- Claims and appeal questions
- Prescription problems
- Spending account questions covering HSA, FSA and HRA accounts
- Enrollment and eligibility questions
- COBRA inquiries
- and even Medicare questions.

## Contact your health plan directly for:

- Plan ID cards
- Submitting a new claim
- Verifying that your doctor is currently in the network
- Questions about HSA and FSA debit cards and account balances.

**Contact your  
Benefit Advocate**  
**(800) 489-1390**  
**benefitsupport@alliant.com**

**MONDAY-FRIDAY**  
**5 am - 5 pm PT**

Medical, dental, vision, employee assistance program, flexible spending account, life, accidental death and dismemberment, and disability benefits

## Need Claims Assistance?

You'll need to complete a HIPAA Authorization Form to grant your Benefit Advocate permission to work with your insurer and/or healthcare provider(s) to resolve your claims issues. Permission is granted on a limited time basis to only the individuals listed on the form. The form is revocable at any time. Your Benefit Advocate will provide the form to you when needed.

